

# 2023 Aetna Medicare Advantage Plan Information

Thank you for your interest in applying for the Aetna Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from Amerigroup within 7 days of the application receipt.

## Enrollment Packet – click links below to download and save documents

Star Rating: [HMO](#) / [PPO](#)

Application Download: [Sound HMO](#) / [Sound PPO](#) / [Inland](#) / [SW Washington](#) / [South Central](#) / [Mason](#)

Summary of Benefits: [Preferred 380 PS](#) / [Value 126](#) / [Value Plus 003](#) / [Choice Plan 127](#) / [Select 128](#) /

[Eagle 330 PS](#) / [Elite 009](#) / [Platinum Plus 004](#) / [Prime 008](#) / [Eagle 330 In](#) / [Elite 007](#) / [Value 001](#) /

[Preferred 380 In](#) / [Choice 393](#) / [Value 010](#) / [Platinum 011](#) / [Choice 379](#) / [Value Plus 149](#) / [Eagle 330 SC](#) /

[Eagle 330 SW](#) / [Elite 006](#) / [Value 005](#)

[Provider Search](#)

[Pharmacy Search](#)

[Formulary](#)

## Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15<sup>th</sup> to December 7<sup>th</sup>. This will give you a January 1<sup>st</sup> effective date for your new plan.

## Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15<sup>th</sup> and December 7<sup>th</sup>. ***If they are signed prior to October 15<sup>th</sup> they will be returned to you with a new application.*** If they are received after December 7<sup>th</sup>, you will not be able to change plans until the next AEP for January of the following year.

## Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

**CDA Insurance LLC**

PO Box 26540

Eugene, Oregon 97402

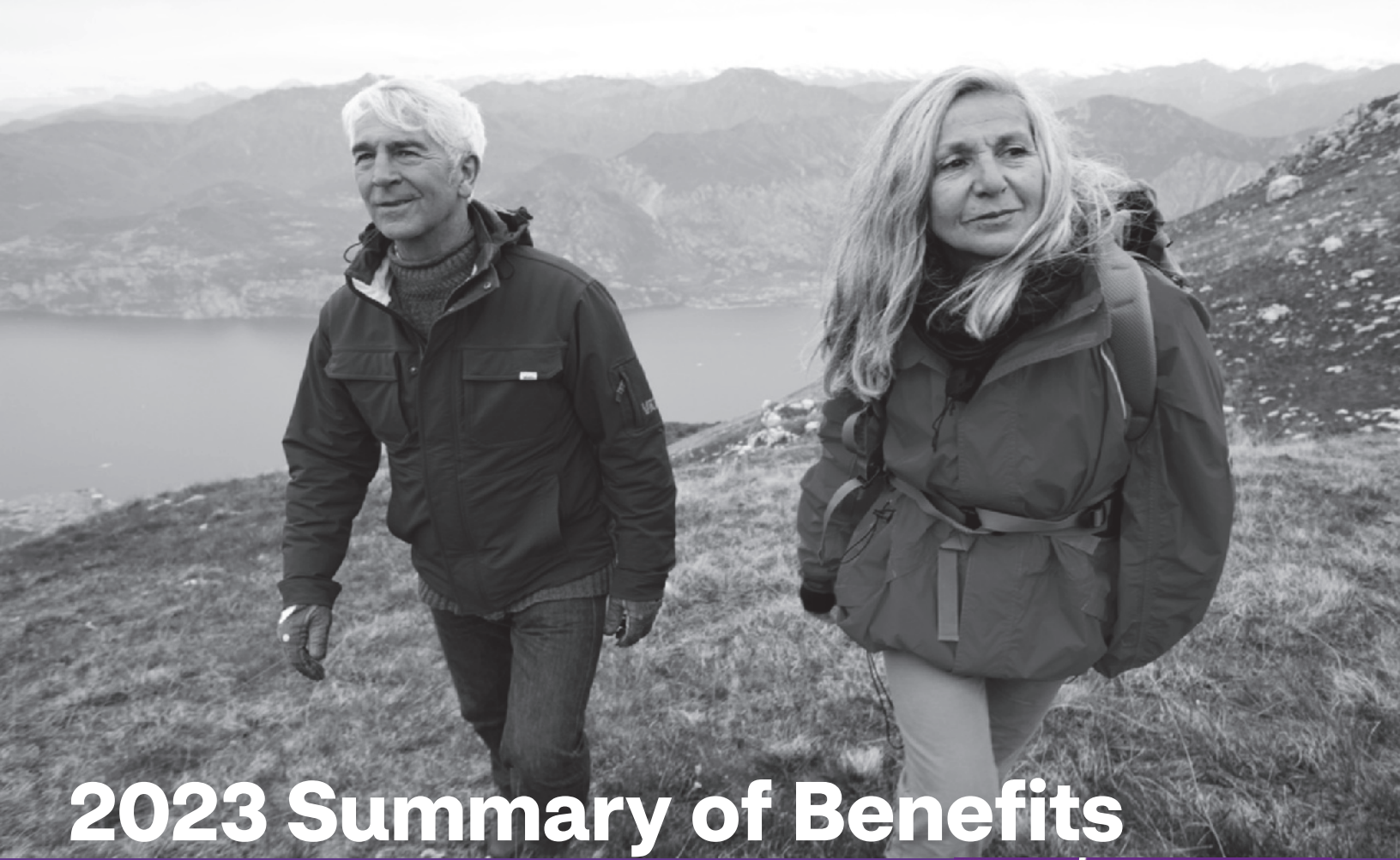
Fax: 1.541.284.2994 or 888.632.5470

Secure File Upload: [Click here](#)

Email: [cs@cda-insurance.com](mailto:cs@cda-insurance.com)

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: <https://medicare-washington.com>

Y0062\_MULTIPLAN\_CDA INSURANCE Washington 2023 (Pending)



# 2023 Summary of Benefits

Aetna Medicare Value Plan (HMO-POS)  
H3748 - 001



Here's a summary of the services we cover from January 1, 2023 through December 31, 2023. Keep in mind: This is just a summary. Need a complete list of what we cover and any limitations? Just visit [AetnaMedicare.com](https://www.aetna.com) where you'll find the plan's Evidence of Coverage (EOC) or you may call us to request a copy.

## We're here to help

You may have questions as you read through this information. And that's OK — we're here to help.

### Not a member yet?

**Call 1-833-859-6031 (TTY: 711)**

October 1–March 31: 8 AM–8 PM local time, 7 days a week

April 1–September 30: 8 AM–8 PM local time, Monday–Friday

An Aetna® team member will answer your call.

### Already a member?

**Call 1-833-570-6670 (TTY: 711)**

8 AM–8 PM, 7 days a week.

An Aetna team member will answer your call.

2023-H3748.001.1

# Are you eligible to enroll?

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## To join Aetna Medicare Value Plan (HMO-POS), you must:

- Be entitled to Medicare Part A
- Be enrolled in Medicare Part B
- Live in the plan's service area

**Service area: Washington:** Spokane, Stevens

**Plan type:** Aetna Medicare Value Plan (HMO-POS) is an HMO plan. This is a Medicare Advantage plan that covers prescription drugs.

## Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your “*Medicare & You*” handbook. View it online at [www.medicare.gov](http://www.medicare.gov) or get a copy by calling **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, 7 days a week. TTY users should call **1-877-486-2048**.

### What you should know

- **Primary Care Physician (PCP):** A PCP is important for helping to coordinate care and this plan requires you to select a PCP. When you enroll, we’ll ask who your PCP is. If you don’t tell us, we’ll assign one to you. You can always change the PCP by calling us or logging into your member portal.
- **Referrals:** Aetna Medicare Value Plan (HMO-POS) doesn’t require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your provider will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (\*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network
Monthly plan premium	\$0 You must continue to pay your Medicare Part B premium.
Plan deductible	\$0
Maximum out-of-pocket amount (does not include prescription drugs)	\$5,500 The most you pay for copays, coinsurance and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium and prescription drugs don’t count toward the maximum out-of-pocket.

Primary benefits	Your costs for in-network care
<b>Hospital coverage*</b>	
Inpatient hospital coverage	\$400 per day, days 1-5; \$0 per day, days 6-90. You pay \$0 for days 91 and beyond. Our plan covers an unlimited number of days, subject to medical necessity.
Outpatient hospital observation services	\$400 per stay
Outpatient hospital services	\$370
Ambulatory surgical center	\$295
<b>Doctor visits</b>	
Primary care physician (PCP)	\$0
Specialists	\$45
Preventive care (e.g., certain vaccines, breast cancer screenings, diabetes screenings, etc.)	\$0 For a full list of other preventive services available, see the EOC. Some covered services may have a cost associated.
<b>Emergency &amp; urgent care</b>	
Emergency care in the United States	\$110
Urgently needed services in the United States	\$45
Emergency & urgently needed services worldwide	Emergency services: \$110 Urgently needed services: \$110 Ambulance (ground and air): \$255
<b>Diagnostic testing*</b>	
Diagnostic tests & procedures	\$10
Lab services	\$0
Diagnostic radiology (e.g., MRI & CT scans)	\$350
Outpatient x-rays	\$0
<b>Hearing, dental, &amp; vision</b>	
Diagnostic hearing exam	\$0
Routine hearing exam	\$0 We cover one exam every year. All appointments must be scheduled through NationsHearing.

Primary benefits	Your costs for in-network care
Hearing aids	<p>\$0 copay up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.</p> <p>NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.</p>
Dental services (in addition to Original Medicare coverage)	<p>\$0 for preventive services (e.g., oral exam, x-rays and cleaning)</p> <p>\$0 for comprehensive services (e.g., fillings and extractions)</p> <p>You can see in- or out-of-network providers for dental services (out-of-network providers must be licensed in the U.S.). If you choose an out-of-network provider, you'll pay 20% for preventive services and 20% for comprehensive services.</p> <p>Our plan pays up to \$1,000 every year for covered services. Cosmetic services, such as teeth whitening, are not covered. You are responsible for any costs over this amount.</p> <p>This plan uses the Aetna Dental PPO Network. Note: Most out-of-network providers will bill us directly. If you use one who won't bill us, you can pay for covered services and ask us to reimburse you.</p>
Glaucoma screening	\$0
Diagnostic eye exams (including diabetic eye exams)	\$0
Routine eye exam (eye refraction)	<p>\$0</p> <p>We cover one exam every year when obtained from an in-network provider.</p>
Contacts, eyeglasses and upgrades (in addition to Original Medicare coverage)	<p>\$200 reimbursement every year.</p> <p>You can see any licensed vision provider in the U.S. If you choose to receive services through EyeMed, your EyeMed provider will apply your allowance at the point of service and bill us directly. This eliminates the need for you to submit a reimbursement request.</p>
<b>Mental health services*</b>	

Primary benefits	Your costs for in-network care
Inpatient psychiatric stay	\$1,871 per stay
Outpatient mental health therapy (individual)	\$40
Outpatient psychiatric therapy (individual)	\$40
<b>Skilled nursing*</b>	
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$196 per day, days 21-100 Our plan covers up to 100 days per benefit period. Prior authorization is required and patient must meet CMS criteria for medically necessary skilled care to be covered.
<b>Therapy*</b>	
Physical and speech therapy	\$35
Occupational therapy	\$35
<b>Ambulance &amp; routine transportation</b>	
Ground ambulance (one-way trip)	\$255
Air ambulance* (one-way trip)	\$255
Routine transportation (non-emergency)	Not Covered
<b>Medicare Part B drugs*</b>	
Medicare Part B only covers certain medicines for certain conditions. These medicines are often given to you in your doctor's office. They can include things like vaccines, injections, and nebulizers, among others. They can also include medicines you take at home through special medical equipment.	
Chemotherapy drugs	20%
Other Part B drugs	20%

\* Prior authorization may be required for these benefits. See the EOC for details.

Aetna Medicare Value Plan (HMO-POS) includes extra benefits. Learn more about these benefits after the prescription drug information.

## Prescription drugs

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### Prescription drugs (Your costs may be lower if you qualify for Extra Help)

Formulary name B2 (You can use this when referencing our list of covered drugs.)

#### Stage 1: Deductible

You pay the full cost of drugs until you reach your deductible.

This plan doesn't have a deductible, so your coverage begins at Stage 2. \$0

#### Stage 2: Initial coverage

You pay the costs below until your total drug costs reach \$4,660. You pay the copay listed below or the cost of the drug, whichever is lower. These cost shares may also apply to Home Infusion drugs when obtained through your Part D benefit.

	30-day supply through Retail or Mail		100-day supply through Retail or Mail		31-day supply through Long-Term Care
	Preferred	Standard	Preferred	Standard	Standard
Tier 1: Preferred Generic	\$0	\$15	\$0	\$45	\$15
Tier 2: Generic	\$10	\$20	\$20	\$60	\$20
Tier 3: Preferred Brand	\$47	\$47	\$141	\$141	\$47
Tier 4: Non-Preferred Drug	\$100	\$100	\$300	\$300	\$100
Tier 5: Specialty	33%	33%	N/A	N/A	33%

#### Stage 3: Coverage gap

Our plan offers some coverage in this stage. The coverage gap lasts until your out-of-pocket drug costs reach \$7,400.

	30-day supply through Retail or Mail	
	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15
Tier 2: Generic	\$10	\$20
All other Brand Name and Generic Drugs	25% of the plan's cost	

#### Stage 4: Catastrophic coverage

You pay a small cost share for each drug.

Generic Drugs	You pay the greater of 5% of the cost of the drug or \$4.15.
Brand Name Drugs	You pay the greater of 5% of the cost of the drug or \$10.35.



Other benefits	Your costs for in-network care
<b>Equipment, prosthetics, &amp; supplies*</b>	
Diabetic supplies	0%–20%  We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for \$0.  Note: In case of an approved prior authorization, other brands or types of devices may be covered at 20%.
Durable medical equipment (e.g., wheelchair, oxygen, continuous positive airway pressure (CPAP))	20%
Prosthetics (e.g., braces, artificial limbs)	20%
<b>Substance abuse*</b>	
Outpatient substance abuse (individual therapy)	\$40

\* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Value Plan (HMO-POS)	Benefit information
	Your costs for in-network care
24-Hour Nurse Line	Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.
Chiropractic care*	Medicare-covered services: \$20  Routine chiropractic care isn't covered. Medicare coverage is limited to fixing a subluxation. This is when one or more of the bones in your spine move out of place.
Naturopathic physician services	\$20  Naturopathic medicine combines modern and traditional approaches with more natural and wellness-based methods of treatment.  American Specialty Health will manage your naturopathic benefit. You must use an American Specialty Health provider for services to be covered. We cover up to 12 visits per year as necessary to meet your individual needs. On your initial visit, your provider will discuss and establish your treatment plan.

Additional benefits and services provided by Aetna Medicare Value Plan (HMO-POS)	Benefit information
	Your costs for in-network care
Therapeutic massage	<p>\$20</p> <p>Therapeutic massage uses a variety of massage techniques to relieve or reduce chronic muscle or joint pain.</p> <p>American Specialty Health will manage your therapeutic massage benefit. You must use an American Specialty Health provider for services to be covered. We cover up to twenty four visits every year as necessary to meet your individual needs. On your initial visit, your provider will discuss and establish your treatment plan. Services must be medically necessary as determined by American Specialty Health.</p>
Physical and memory fitness program	<p>Physical fitness program: Basic membership at participating SilverSneakers® facilities. Or, if you prefer to exercise at home, you can also get an at-home fitness kit. Additionally, through the SilverSneakers program, you have access to classes and workshops taught by instructors trained in senior fitness, workout videos, a mobile app, and online fitness nutrition tips. You will have access to online enrichment classes to support your health and wellness, as well as your mental fitness.</p> <p>Memory fitness program: You'll also have access to BrainHQ, an online memory fitness program. It contains brain exercises and assessments, as well as a library of information on activities that contribute to brain health. You can log in and use BrainHQ from your internet-connected computer, tablet, or smartphone (or all three) on a schedule that works for you.</p>
Meals	<p>When you get home after an inpatient hospital or skilled nursing stay, we cover up to 14 home-delivered meals over 7 days. You will be contacted to schedule delivery (if eligible) and meals will be provided through GA Foods®.</p>
Resources For Living®	<p>Resources For Living helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities and more.</p>
Telehealth*	<p>This plan covers certain Telehealth services (a cost</p>

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Additional benefits and services provided by Aetna Medicare Value Plan (HMO-POS)	Benefit information
	Your costs for in-network care
	<p>share may apply). Members should contact their doctor for information on what telehealth services they offer and how to schedule a telehealth visit. Depending on location, members may also have the option to schedule a telehealth visit 24 hours a day, 7 days a week via Teladoc, MinuteClinic Video Visit, or other providers that offer telehealth services covered under your plan.</p>
<p>Visitor/travel benefit</p>	<p>Allows you to remain in your plan for up to 12 months when you are outside of our plan’s service area.</p> <p>You can see an Aetna Medicare participating provider anywhere in the United States who accepts HMO members and pay in-network cost shares. Not all providers participate in the multi-state network. Contact us for help finding a participating provider in the area you’re traveling to.</p> <p>Plan rules continue to apply. You will need to choose a PCP where you are receiving care. Prior authorizations are required for certain services.</p>

\* Prior authorization may be required for these benefits. See the EOC for details.

Aetna, CVS Pharmacy® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health family of companies.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our member services number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary. Aetna Medicare's pharmacy network includes limited lower cost, preferred pharmacies in: Suburban Arizona, Suburban Illinois, Urban Kansas, Rural Michigan, Urban Michigan, Urban Missouri and Suburban West Virginia. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call 1-833-859-6031 (TTY: 711) or consult the online pharmacy directory at [AetnaMedicare.com/findpharmacy](https://www.aetna.com/medicare/findpharmacy). For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call the number on your ID card if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery. Members who get "Extra Help" are not required to fill prescriptions at preferred network pharmacies in order to get Low Income Subsidy (LIS) copays. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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